

I cannot access xmlrpc.php on my site

2024/04/27 17:40:40

FAQ Article Print

Category:	Hosting	Votes:	0
State:	public (all)	Result:	0.00 %
Language:	en	Last update:	06:14:40 - 2016/06/21

Keywords

xmlrpc wordpress hosting cpanel

Symptom (public)

I am unable to access xmlrpc.php on my website

Problem (public)

This is caused by a system policy which by default rejects access to xmlrpc.php. This path is very common in the use of a multitude of attacks on Wordpress sites and is not commonly actually needed for the correct functioning of a site.

By default it is blocked on all our cPanel hosting platforms to mitigate the attack vector of old Wordpress sites which have still not been updated.

We're terribly sorry if this causes any inconvenience, but there is a solution below.

Solution (public)

One can easily allow access to xmlrpc.php by adding the following to your .htaccess file

<Files xmlrpc.php> order deny,allow allow from all </Files>

Alternatively if you only wish access from a certain IP, you can replace 'all' with the IP.